



**Hernando County Transportation Disadvantaged Local Coordinating Board (TDLCB)
Regular Meeting
Wednesday, August 11, 2021, at 10:00 a.m.**

AGENDA

A. CALL TO ORDER

1. Moment of Silence
2. Pledge of Allegiance
3. Introduction of Board Members and Staff
4. Declaration of Quorum/Reading of notice into the record

B. APPROVAL/MODIFICATION OF AGENDA

C. REVIEW OF MINUTES

1. Regular Meeting Minutes May 19, 2021
2. Annual Public Workshop Minutes May 19, 2021

D. CORRESPONDENCE / INFORMATION ITEMS

1. Commission for the Transportation Disadvantaged (CTD)
2. Innovation and Service Grant Update (ISG)
3. Quarterly Report – Miranda Maldonado
4. Annual CTD Workshop
5. Agency Presentations

E. ACTION ITEMS

1. Actual Expenditure Report for Fiscal Year 2020-2021
2. Election of a Chair and Vice-Chair for the Grievance Committee.
3. Transportation Disadvantaged Service Plan (TDSP) Amendment

H. CITIZEN COMMENTS

- I. ADJOURNMENT AND NEXT MEETING:** The next regular meeting of the TDLCB is scheduled for Wednesday November 17, 2021, at 10:00 a.m. at the Hernando County Building Training Facility, 1661 Blaise Drive, Brooksville, FL

The meeting agenda and back-up materials are available online at:

www.hernandocounty.us/hernandocitrusmpo

B REVIEW OF MINUTES

1. Regular Meeting Minutes May 19, 2021

The minutes from the Wednesday, May 19, 2021 Regular Meeting are attached for review and approval.

Staff Recommendation: Staff recommends approval of the Regular Meeting minutes from Thursday May 19.

Attachment: Draft Meeting Minutes for the May 19, 2021, regular meeting

2. Annual Public Workshop Minutes May 19, 2021

The minutes from the Wednesday, May 19, 2021 Annual Workshop are attached for review and approval.

Staff Recommendation: Staff recommends approval of the Annual Workshop Meeting minutes from Thursday May 19.

Attachment: Draft Meeting Minutes for the Annual Public Workshop held on May 19, 2021

D CORRESPONDENCE / INFORMATION ITEMS

1. Commission for the Transportation Disadvantaged (CTD)

For the Board's information, attached is a copy of the CTD's June 3, 2021, Business Meeting Agenda.

The full packet of the CTD meeting can be found online at:

https://ctd.fdot.gov/docs/MeetingPackages/2021Meetings/20210603_CTD_Business_Mtg_Pkg.pdf

Attachment: June 3, 2021, CTD Business Meeting Agenda

2. Innovation and Service Grant Update (ISG)

The Commission for the Transportation Disadvantaged has made an ISG available to service providers in the State. Both the CTC and UZURV applied for the grant in FY 2022-2023. With the repeal of SB 100 relating to MCORES, the funding is no longer available.

3. Quarterly Report – Miranda Maldonado

Attachment: Quarterly Report for April 30, 2021, to June 1, 2021

4. Annual CTD Workshop

Attached for is the Florida Commission for the Transportation Disadvantaged (CTD) 2021 Annual Conference Event Schedule which will be held in Daytona Beach Florida, October 24-27. Information regarding the event is available online at:

<https://conference.floridatransit.org/>

Members of MPO and CTC staff attend the workshop, and any information of interest will be provided to the TDLCB at the November 17, 2021, meeting.

Attachment: CTD 2021 Tentative Conference Schedule 6-29-2021

5. Agency Presentations

- Cara Brunk
- Joe DeGeorge

E ACTION ITEMS

1. Actual Expenditure Report for Fiscal Year 2020-2021

Each year Planning Agencies are required to report actual expenditures of transportation disadvantaged funds to the Commission. These funds should include local and direct federal funds. The AER must be submitted to the CTD by September 15, 2021.

Staff Recommendation: Staff recommends approval of the AER for Fiscal Year 2020/20201 to submit to the CTD.

Attachments: Actual Expenditure Report (AER) for Fiscal Year 2020/2021

2. Election of a Chair and Vice-Chair for the Grievance Committee.

At the May 19, 2021, meeting, questions concerning the structure of the TDLCB's Grievance Committee were raised. Pursuant to the Transportation Disadvantaged Service Plan, the Grievance Committee shall be composed of three (3) regular voting members and at least one (1) alternate voting member. There are currently four (4) members on the committee. It would be appropriate at this time to elect a Chairperson and Vice-Chairperson

- Robert Bradburn – FL Department of Children and Families
- Kathleen Winters – Local Representative of the Medical Community
- Denise Clark- Public Education Community
- Ian Martin – Florida Agency for Health Care Administration

Staff Recommendation: Staff recommends the election of a Chairperson for the Grievance Committee.

Staff Recommendation: Staff recommends the election of a Vice-Chairperson for the Grievance Committee.

Attachment: 2021 Grievance Committee Members

3. Transportation Disadvantaged Service Plan (TDSP) Amendment

Rule 41-2 F.A.C., requires the TDLCB to annually review and approve the Transportation Disadvantaged Service Plan (TDSP): The Hernando County TDSP was updated on 5/19/21. Minor amendments may be performed from time to time.

The County's Community Transportation Coordinator, Mid-Florida Community Services/dba Trans Hernando, has requested to update the holidays section of the TDSP as follows:

Hours of service operations are Monday through Friday, 6:00 a.m. until 3:00 p.m. with office hours and scheduling performed from 7:30 a.m. until 4:00 p.m. daily. Trans Hernando is closed for the following fourteen (14) observed holidays per year (see below).

Table 1: Proposed Holiday Schedule for Trans Hernando

New Year's Day	Labor Day
Martin Luther King Day	Veteran's Day
President's Day	Thanksgiving Day
Good Friday	Day After Thanksgiving Day
Memorial Day	Christmas Eve
Juneteenth	Christmas Day
Independence Day	New Year's Eve

Staff Recommendation: Staff recommends approval of the proposed holiday schedule for Trans Hernando.

Attachment: TDSP Draft Update 8-11-2021

**HERNANDO COUNTY
TRANSPORTATION DISADVANTAGED
LOCAL COORDINATING BOARD REGULAR MEETING
Wednesday, May 19, 2021 – 10:20 A.M.**

MINUTES

The Hernando County Transportation Disadvantaged Local Coordinating Board (TDLCB) held a regular meeting on Wednesday, May 19, 2021, at the Hernando County Building Division Training Facility, 1661 Blaise Drive, Brooksville, Florida. The meeting was advertised in the Tampa Bay Times and the agenda was available on the MPO Website. The meeting was also available via ZOOM webinar.

MEMBERS PRESENT IN PERSON

John Allocco, TDLCB Chairman
Kevin Bargerstock, Florida Department of Education, Division of Vocational Rehabilitation
Holly Ferguson, Veterans Services
Kathleen Winters, Local Representative Medical Community
Denise Clark, Hernando County School Board – Transportation
Shanika Figueroa Rodriguez, Children-at-Risk
Tracy Noyes, FDOT
John Eberle, Regional Workforce Board
Gretchen Samter, Public Transit User

MEMBERS PRESENT VIA ZOOM

Cara Lee Brunk, Florida Department of Elderly Affairs
Joe DeGeorge, Hernando County Transit/TheBus

OTHERS PRESENT

Steve Diez, MPO Executive Director
Cayce Dagenhart, Transportation Planner II
Terri Saenz, Administrative Assistant III
Chris DeAnnuntis, TBARTA
Miranda Maldonado, MidFlorida Community Services
Janice Campbell, Hernando County School Board
Kerri Hartley, Hernando County School Board – Transportation (Alternate)
Kevin Mulligan, ACHA

A. CALL TO ORDER

Chairman Allocco called the regular meeting of the TDLCB to order at 10:30 a.m.

1. Notice of Publication

Proof of publication of the Notice of Public Meeting was read into the record by Ms. Dagenhart.

2. Declaration of Quorum

A quorum was declared.

B. APPROVAL/MODIFICATION OF AGENDA – Board/Staff comment only

Motion: Ms. Clark made a motion to approve agenda with no modifications. Ms. Winters seconded, and the motion carried unanimously.

C. REVIEW/APPROVAL OF MINUTES – February 10, 2021

Motion: Ms. Winters made a motion to approve agenda with no modifications. Mr. Bargerstock seconded, and the motion carried unanimously.

D. CORRESPONDENCE/INFORMATIONAL ITEMS

1. Commission for the Transportation Disadvantaged (CTD)

Mr. Diez stated the CTD changed the grant formulation for Hernando County.

2. CTC Update– Miranda Maldonado

Ms. Maldonado stated they have expanded their hours and destinations under the Innovation and Service Development Grant in Hernando County. This now allows them to operate 5 days a week to any part of the county. In the past, they were only allowed to go to certain destinations, like Istachatta or Ridge Manor on specific days but now they can go there on any day or time of day. The grant covers their veterans' services program as well which means our veterans are only charged \$1.00 each way for any trips and the Tampa Shuttle program to the Tampa VA. It allows them to do more employment and education trips. They are looking for another driver if anyone knows someone with a CDL.

3. Letter in Support of UZURV

Chris DeAnnuntis with TBARTA gave an update on the TD Tampa Bay program. There is a partnership between UZURV and TBARTA that provides transportation between county lines. The service started in December 2020. There were four trips out of Hernando in December and in April there were 85. The 5 county region includes: Hernando, Pasco, Pinellas, Hillsborough, and Manatee. To show the use among the five counties, there were seventy in December and 700 in April. This service is growing. He is asking for a letter in support as they are submitting another grant application for another year of service.

Mr. Diez suggested we prepare a letter similar to the one in our agenda packet.

Ms. Samter was very complimentary of the UZURV services. She discussed how convenient the service is for her to travel from the Pasco-Hernando college campus in Spring Hill to the one in New Port Richey, which used to take her 3 hours by bus.

Chairman Allocco asked for a motion.

Motion: Ms. Samter made a motion to approve. Ms. Noyes seconded, and the motion carried unanimously.

4. Planning Agency Survey

Mr. Diez stated the annual planning agency survey is in the packet and if members would fill it out either with their name or anonymously and leave with us.

5. Planning Agency Grant FY 2021-2022

There were no questions regarding this item.

E. ACTION ITEMS

1. Transportation Disadvantaged Service Plan - Annual Update

Mr. Diez stated that in the future we would like to have members leave their packets with the TDSP which are very large, and to cut down on paper, the MPO staff would add pages as they are updated and bring to all future annual meeting updates.

A discussion ensued on the grievance procedure. Chairman Allocco asked that we find out if the Chair is filling the position on the Grievance Committee and then we can vote on at the next meeting.

There were no members of the public in attendance or participating via ZOOM.

Motion: Ms. Clark made a motion to approve. Ms. Figueroa Rodriguez seconded, and the motion carried unanimously.

A roll call vote for the Approval of the Transportation Service Plan Update was conducted and passed unanimously.

2. Community Transportation Coordinator (CTC) Annual Evaluation

Ms. Dagenhart asked the Board to review the annual 2021 evaluation and to provide comments to the CTD.

There were no members of the public in attendance or participating via ZOOM.

Motion: Mr. DeGeorge made a motion to approve. Ms. Figueroa Rodriguez seconded, and the motion carried unanimously.

F. TDLCB MEMBER PRESENTATIONS – Shanika Figueroa Rodriguez and Denise Clark

Ms. Figueroa Rodriguez, Coordinator of Students and Families in Transition with Hernando School District provided handouts and explained the McKinney-Vento Act as well as services they provide for students.

Ms. Clark, Transportation Department with Hernando County School Board stated their department works closely with Ms. Figueroa Rodriguez with students and families in transition. They also work with the Emergency Operations Center to help out other drivers that are interested in helping out in the event of a hurricane, etc. They have shelters set-up, and all their drivers are National Incident Management System (NIMS) certified for FEMA. She introduced her alternate Kerri Hartley.

Ms. Hartley explained more about the emergency part of their coordination with driving the buses and transportation. She mentioned that they have a need for more bus drivers.

G. CITIZEN COMMENTS

No citizens were present or on ZOOM.

H. COMMENTS/UPDATES

Mr. DeGeorge with TheBus stated that Friday, May 21st they are doing a free bus ride service for anyone 60 or older for both their fixed route and their ADA transportation. In July, they are beginning their Flamingo Fares, a new payment system for transit use (fixed route system) allowing the rider to pay with a reloadable smart card or smartphone app.

Mr. Allocco asked for volunteers for the next meeting to give presentations on what their agency does. Mr. DeGeorge and Ms. Brunk volunteered.

ADJOURNMENT AND NEXT MEETING – The meeting was adjourned at 11:12 a.m.

The next regular meeting will be held on Wednesday August 11, 2021, at 10:00 a.m. at Hernando County Building Training Facility, 1661 Blaise Drive, Brooksville, FL. The meeting agenda and back-up materials are available online at:

www.hernandocounty.us/hernandocitrusmpo.

**HERNANDO COUNTY
TRANSPORTATION DISADVANTAGED
LOCAL COORDINATING BOARD ANNUAL WORKSHOP
Wednesday, May 19, 2021 – 10:00 A.M.**

WORKSHOP MINUTES

The Hernando County Transportation Disadvantaged Local Coordinating Board (TDLCB) held Annual Public Workshop on Wednesday, May 19, 2021, at the Hernando County Building Division Training Facility, 1661 Blaise Drive, Brooksville, Florida. The meeting was advertised in the Tampa Bay Times and the agenda was available on the MPO Website. The meeting was also available via ZOOM webinar.

MEMBERS PRESENT IN PERSON

John Allocco, TDLCB Chairman
Kevin Bargerstock, Florida Department of Education, Division of Vocational Rehabilitation
Holly Ferguson, Veterans Services
Kathleen Winters, Local Representative Medical Community
Denise Clark, Hernando County School Board – Transportation
Shanika Figueroa Rodriguez, Children at Risk
Tracy Noyes, FDOT
John Eberle, Regional Workforce Board
Gretchen Samter, Public Transit User

MEMBERS PRESENT VIA ZOOM

Cara Lee Brunk, Florida Department of Elderly Affairs
Joe DeGeorge, Hernando County Transit/TheBus

OTHERS PRESENT

Steve Diez, MPO Executive Director
Cayce Dagenhart, Transportation Planner II
Terri Saenz, Administrative Assistant III
Chris DeAnnuntis, TBARTA
Miranda Maldonado, MidFlorida Community Services
Kerri Hartley, Hernando County School Board – Transportation (Alternate)
Kevin Mulligan, ACHA
Janice Campbell, Hernando County School Board

A. CALL TO ORDER

1. Moment of Silence
2. Pledge of Allegiance
3. Introduction of New Members
 - Cara Brunk, Florida Department of Elderly Affairs
4. Introduction of Committee Members and Staff
5. Declaration of Quorum
6. Meeting Notice into the Record

**B. APPROVAL/MODIFICATION OF AGENDA
(Limited to Board and Staff comment only)**

Motion: Ms. Winters made a motion to approve the agenda as presented. A second was made by Ms. Samter and passed unanimously.

C. TRANSPORTATION DISADVANTAGED PROGRAM OVERVIEW

Review of the Transportation Disadvantaged Program

Mr. Diez presented an overview of the Transportation Disadvantaged Program. The Chair is reappointed for each county (Hernando and Citrus) each year.

Chairman Allocco stated this Board is statutorily required to serve and have value to the Transportation Disadvantaged community. The Board members contribute based on what their agencies do as well as the members of our community that give their time as well.

D. CITIZEN COMMENTS

There was no one from the public in attendance or participating via ZOOM.

E. COMMISSION MEMBER COMMENTS

No questions or comments from the Board.

F. MPO STAFF COMMENTS

G. ADJOURNMENT AND NEXT MEETING: The meeting was adjourned at 10:20

The May 19, 2021, regular meeting of the TDLCB immediately followed.

COMMISSION FOR THE TRANSPORTATION DISADVANTAGED



Business Meeting Agenda June 3, 2021 1:00 PM until Completion

*Marion Hart, Chairman
Dr. Phillip Stevens, Vice-Chairman
Renee Knight, Commissioner
Christinne Rudd, Commissioner
Dr. Robin Tellez, Commissioner
Mike Willingham, Commissioner*

GoToMeeting Webinar:
<https://global.gotomeeting.com/join/352958221>
Alternative Conference Call-In Number:
888-585-9008; Conference Code: 837-653-349

Item #	Agenda Item	Speaker(s)
I.	Call to Order	Chairman Marion Hart
II.	Pledge of Allegiance	Chairman Hart
III.	Introduction of Commissioners and Advisors	Commissioners and Advisors
IV.	Public Comments (Comments limited to the current agenda items)	Public
	Action Items	
V.	Approval of March 30, 2021 Meeting Minutes	Chairman Hart
VI.	Community Transportation Coordinator Designations:	Planning Agency Representative:
	• Brevard	Sarah Kraum, Space Coast Transportation Planning Organization
	• Calhoun • Wakulla	Kwentin Eastberg, Apalachee Regional Planning Council
	• Duval	Elizabeth De Jesus, North Florida Transportation Planning Organization
	• Hillsborough	Joshua Barber, Hillsborough County MPO

	<ul style="list-style-type: none"> • Lee 	Brian Raimondo, Lee County MPO
	<ul style="list-style-type: none"> • Pasco 	Tania Gorman, Pasco County MPO
	<ul style="list-style-type: none"> • Taylor 	Jami Evans, Taylor County BOCC
VII.	FY 2021-22 Innovative Service Development Grant Recommendations	Commissioner Renee Knight
VIII.	FY 2021-22 Shirley Conroy Rural Area Capital Assistance Grant Recommendations	Commissioner Christinne Rudd
IX.	Review of CTD COVID-19 Rescue Plan	David Darm, CTD Executive Director
X.	CTD Policy on Americans with Disabilities Act (ADA) Complementary Paratransit Services	Commissioner Robin Tellez
	<ul style="list-style-type: none"> • Presentation of Final Report • Summary of Public Workshops • Recommendations 	David Darm Jeff Barbacci & Casey Perkins, Thomas Howell Ferguson
	Information Items	
XI.	Executive Director Report	David Darm
XII.	Commissioner and Advisor Reports	Commissioners and Advisors
XIII.	Public Comments	Public
XIV.	Commissioner and Advisor Closing Comments	Commissioners and Advisors
XV.	Adjournment	Chairman Hart
	Next Meeting: July 27, 2021	

When operating under Florida's Government in the Sunshine Law, the Florida Supreme Court recognizes the importance of public participation in open meetings. The Commission provides that right of access at each public meeting and adheres to Chapter 286.011, Florida Statutes. This meeting will be recorded and a summary of the discussion will be published at a future date.

Members of the public interested in speaking during the "Public Comments" segments are encouraged to complete the attached public comment card and return to David Darm prior to the meeting date at:

David.Darm@dot.state.fl.us. The chairman will call on each speaker in the order public comment cards are received. Public comments are limited to five (5) minutes per speaker.

In accordance with the Americans with Disabilities Act (ADA), and Chapter 286.26, Florida Statutes, persons in need of special accommodation to participate in the meeting (including an agenda) shall email David Darm or contact our office listed below, at least 48 hours before the meeting:

Commission for the Transportation Disadvantaged
605 Suwannee Street, MS-49
Tallahassee, FL 32399-0450
(850) 410-5703 or (800) 983-2435
(850) 410-5708 (TDD/TTY).

This meeting is subject to change upon the chairman's request.

COMMUNITY TRANSPORTATION FOR DISADVANTAGED REPORT

Hernando County, Florida

**Quarterly System Report for Fiscal Period
JULY 1, 2020 THROUGH JUNE 30, 2021**

PREPARED FOR:

Hernando County Transportation Disadvantaged Coordinating Board

PREPARED BY:

TRANS HERNANDO

Mid Florida Community Services, Inc.

Phone (352) 799-1510 Fax: (352) 754-9390

INTRODUCTION

Introduction to Hernando County's Transportation Disadvantaged System:

Trans Hernando, a department within Mid Florida Community Services, Inc., operates as the Community Transportation Coordinator (CTC) for the Transportation Disadvantaged program in Hernando County. As the coordinator, Trans Hernando has the responsibilities to provide transportation to all Hernando County residents in a safe and cost effective manner. System priorities, established by members of a Local Coordinating Board, include the provision of transportation county-wide for medical, nutritional, educational, work, and recreational trips, respectively. Services are for senior citizens (over 60), physically or mentally challenged individuals, and economically or transportation disadvantaged general public.

The system utilizes a shared ride multi-load approach with guaranteed arrival times to rider destinations. Because many citizens are wheelchair bound, all service fleet vehicles are equipped and in compliance with American with Disabilities Act (ADA) recognized wheelchair lifts and securement devices. Trans Hernando provides physically challenged individuals equal service, appointment guarantees, and fare box fees.

Fare Box Fees:

Non sponsored clients are required to pay a fare box fee. Individual fare box fee is \$5.00 per one way trip. State assistance for fare box fees are available and can be applied for by individuals to offset financial hardships.

Office Hours:

Office hours are Monday through Friday from 6:00 a.m. to 4:30 p.m. except County recognized holidays.

Service Hours-Transportation Disadvantaged:

Transportation Disadvantaged service hours are Monday thru Friday from 6:00 a.m. to 4:00 p.m. except for county recognized holidays.

Scheduling Hours:

Scheduling is provided by telephone Monday thru Friday, excluding County recognized holidays. by calling (352) 799-1510 between the hours of 8:00 a.m. and 4:30 p.m.

**TRANS HERNANDO
MID FLOIRDA COMMUNITY SERVICES, INC.
QUARTERLY SYSTEM REPORT
FOR FISCAL PERIOD
July 1, 2020 through June 30, 2021**

OVERVIEW OF TOTAL TRIP REQUESTS

Month	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	TOTAL
Work Days	22	21	21	22	17	20	19	19	23	21	20	22	247
Total incoming calls received	2032	1760	2156	2274	1906	2054	1992	2008	2324	2226	2194	2626	25,552
Average number calls received per day	92	84	103	103	112	103	105	106	101	106	110	119	
Total trip requests received	1016	880	1078	1137	953	1027	996	1004	1162	1113	1097	1313	12,776
Total cancelled trips	307	155	182	160	235	271	180	188	162	166	162	206	2,374
Total ASAP Trips	12	7	10	19	18	16	17	16	23	26	21	17	202
Total NS trips	15	13	16	24	18	19	34	19	15	21	24	30	248
Total trip requests provided	682	705	870	934	682	721	765	781	962	900	890	1060	9,952
% of Trip Requests Provided	67.1%	80.1%	80.7%	82.1%	71.6%	70.2%	76.8%	77.8%	82.8%	80.9%	81.1%	80.7%	
% of Trip Requests Cancelled	30.2%	17.6%	16.9%	14.1%	24.7%	26.4%	18.1%	18.7%	13.9%	14.9%	14.8%	15.7%	
% of No Show Trip Requests	1.5%	1.5%	1.5%	2.1%	1.9%	1.9%	3.4%	1.9%	1.3%	1.9%	2.2%	2.3%	

**TRANS HERNANDO
MID FLORIDA COMMUNITY SERVICES, INC.
QUARTERLY SYSTEM REPORT
FOR FISCAL PERIOD
July 1, 2020 through June 30, 2021**

REASON FOR UNPROVIDED REQUESTS

Month	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	TOTAL
Work Days	22	21	21	22	17	20	19	19	23	21	20	22	247
% of Trip Requests unable to Provide	0.69%	1.02%	1.30%	0.00%	1.57%	1.66%	1.20%	1.10%	1.81%	1.53%	1.09%	0.99%	
Same day Request	4	3	6	5	8	5	2	3	6	6	5	7	60
Out-of-county request	0	5	2	3	0	1	1	3	4	1	1	0	21
Stretcher	0	0	1	0	0	1	0	0	0	2	0	1	5
Holiday/Weekend	2	1	2	0	5	8	4	3	7	2	2	1	37
Before 8 a.m./after 3:00 p.m. appointments	1	0	3	4	2	2	5	2	4	6	4	4	37
Total Unprovided	7	9	14	0	15	17	12	11	21	17	12	13	148

TRIP PURPOSE

Month	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	TOTAL
Work Days	22	21	21	22	17	20	19	19	23	21	20	22	247
Medical	559	604	695	762	552	567	616	628	763	741	706	872	8,065
Nutritional/Shop	67	56	90	75	65	76	54	68	87	96	102	107	943
Connector	0	0	0	0	0	0	0	0	0	0	0	0	0
Education	0	0	30	29	8	13	6	0	0	0	0	0	86
Employment	26	24	27	33	30	34	32	30	43	26	32	42	379
Other	30	21	28	35	27	31	57	55	69	37	50	39	479
Total	682	705	870	934	682	721	765	781	962	900	890	1,060	9,952

**TRANS HERNANDO
MID FLOIRDA COMMUNITY SERVICES, INC.
QUARTERLY SYSTEM REPORT
FOR FISCAL PERIOD
July 1, 2020 through June 30, 2021**

		Month	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	TOTAL
		Work Days	22	21	21	22	17	20	19	19	23	21	20	22	247
TRIP TYPE	Elderly (Over 60)	587	590	698	767	559	580	627	658	771	759	722	879	8,197	
	Adult	95	115	172	167	123	141	138	123	191	141	168	0	1,574	
	Child (Under 16)	0	0	0	0	0	0	0	0	0	0	0	0	0	
	Total	682	705	870	934	682	721	765	781	962	900	890	879	9,771	
TRIP MODE	AMBI	301	356	454	471	372	372	406	394	517	489	464	546	5,142	
	WHLI & SCOI	381	349	416	463	310	349	359	387	445	411	426	514	4,810	
	AMBO	0	0	0	0	0	0	0	0	0	0	0	0	0	
	Total	682	705	870	934	682	721	765	781	962	900	890	1,060	9,952	
UNDUPLICATED COUNT	Elderly (Over 60)	104	103	128	131	113	118	127	123	128	131	135	156	1,497	
	Percent %	84.6%	87.3%	87.7%	83.4%	85.0%	85.5%	85.8%	86.0%	84.2%	89.7%	88.8%	90.2%	86.6%	
	Adult	19	15	18	26	20	20	21	20	24	15	17	17	232	
	Percent %	15.4%	12.7%	12.3%	16.6%	15.0%	14.5%	14.2%	14.0%	15.8%	10.3%	11.2%	9.8%	13.4%	
	Child (Under 17)	0	0	0	0	0	0	0	0	0	0	0	0	0	
	Percent %	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0%	
Total	123	118	146	157	133	138	148	143	152	146	152	173	1,729		
NO SHOW, BY PROGRAM	CTD - T&E	14	11	11	19	15	12	25	5	3	15	17	23	170	
	CTD - ISDG	1	2	5	5	3	7	9	14	12	6	7	7	78	
	DOEA	0	0	0	0	0	0	0	0	0	0	0	0	0	
	Total No Shows	15	13	16	24	18	19	34	19	15	21	24	30	248	

**TRANS HERNANDO
MID FLORIDA COMMUNITY SERVICES, INC.
QUARTERLY SYSTEM REPORT
FOR FISCAL PERIOD
July 1, 2020 through June 30, 2021**

OPERATING DATA

<i>Month</i>	<i>Jul-20</i>	<i>Aug-20</i>	<i>Sep-20</i>	<i>Oct-20</i>	<i>Nov-20</i>	<i>Dec-20</i>	<i>Jan-21</i>	<i>Feb-21</i>	<i>Mar-21</i>	<i>Apr-21</i>	<i>May-21</i>	<i>Jun-21</i>	<i>TOTAL</i>
Work Days	22	21	21	22	17	20	19	19	23	21	20	22	247
Suspended	0	0	0	0	0	0	0	0	0	0	0	0	0
System Miles	12685	12886	14259	15197	10452	10813	12030	11869	14919	13702	12195	15817	156,824
Revenue Miles	9650	9747	11216	11939	8522	8890	9781	9585	12081	11198	10067	13374	126050
Average System Miles per trip	14.1	13.8	12.9	12.8	12.5	12.3	12.8	12.3	12.6	12.4	11.3	12.6	12.7
System Hours	673	721.0	840	877	582	598	692	729	921	848	712	830	9,023
Revenue Hours	561	581.0	699	733	487	484	585	601	752	684	588	588	7,343
Cost Per Trip	\$26.13	\$26.11	\$26.03	\$26.02	\$26.00	\$25.99	\$26.02	\$25.98	\$26.00	\$26.00	\$25.90	\$26.01	
System Cost per Mile	\$1.81	\$1.86	\$1.98	\$2.00	\$2.05	\$2.07	\$2.00	\$2.08	\$2.04	\$2.05	\$2.27	\$2.03	

COMPLIMENTS/COMPLAINTS

		Month	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	TOTAL
TRANS HERNANDO		Work Days	22	21	21	22	18	21	19	19	23	21	20	22	TOTAL
	COMPLIMENT	Driver	3	3	2	0	3	1	2	4	3	5	3	3	32
		Vehicle	1	0	0	0	0	0	0	0	1	0	0	2	4
		Service	3	0	0	1	0	0	1	3	3	0	0	4	15
		Policy	0	0	0	0	0	0	0	0	0	0	0	0	0
		Other	0	0	0	0	0	0	0	0	0	0	0	0	0
	COMPLAINT	Driver	0	1	1	2	1	0	0	0	0	0	0	1	6
		Vehicle	0	0	0	0	0	0	0	0	0	0	0	0	0
		Service	0	0	0	0	0	0	0	0	0	0	0	0	0
		Policy	0	0	0	0	0	0	0	0	0	0	1	0	1
Other		0	0	0	0	0	0	0	0	0	0	0	0	0	

BREAKDOWNS / ACCIDENTS

		Month	Jul-19	Aug-19	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19	Apr-19	May-19	Jun-19	TOTAL
TRANS HERNANDO		Work Days	22	21	21	22	18	21	19	19	23	21	20	22	TOTAL
		TOWS	0	0	0	0	0	0	0	0	0	0	0	0	0
		ROAD CALLS	0	0	0	0	0	0	0	0	0	0	0	0	0
	INCIDENT & ACCIDENTS	CHARGEABLE	0	0	0	0	0	0	0	0	0	0	0	0	0
		NON-CHARGEABLE	0	0	0	0	0	0	0	0	0	1	0	0	1

Schedule

This schedule is considered tentative – **last updated on 6/29/2021.**

Monday, October 25, 2021

8:00am – 5:00pm

Registration Open

8:30am – 9:45am

General Session: Celebration Breakfast
*Announcing Marketing Awards, honoring
Transit Leadership Program graduates, and
FPTA Hall of Fame inductee.*

10:00am – 11:00am

Breakout Sessions

11:30am – 1:00pm

Luncheon General Session

1:15pm – 2:15pm

Breakout Sessions

2:00pm – 5:00pm

CTD Commission Meeting

2:15pm – 2:45pm

Networking Break

2:45pm – 3:45pm

Breakout Sessions

3:00pm – 3:45pm

FPTA Business Member Meeting

4:00pm – 5:00pm

Transit Leadership Program Graduates
Happy Hour (invite only)

Tuesday, October 26, 2021

8:00am – 5:00pm

Registration Open

8:30am – 10:00am

General Session: State & Federal Updates
Breakfast

10:15am – 11:45am

Breakout Sessions

12:00pm – 3:00pm

EXPO Opening & Lunch

3:15pm – 4:15pm

Breakout Sessions

5:30pm – 7:30pm

EXPO Reception & Costume Party

7:30pm – 9:30pm

After Party & Desserts Hosted by FPTA

Wednesday, October 27, 2021

8:00am – 1:00pm

Registration Open

8:30am – 10:30am

General Session/Breakfast

10:45am – 12:00pm

Breakout Sessions

12:15pm – 1:45pm

Luncheon General Session

2:00pm – 5:00pm

FDOT District Meeting

2:00pm – 3:15pm

Breakout Sessions

3:15pm – 3:30pm

Networking Break

3:30pm – 4:45pm

Breakout Sessions

6:30pm – 7:00pm

CTD Awards Reception

7:00pm – 9:00pm

CTD Awards Banquet & Dinner



**COMMISSION FOR THE TRANSPORTATION DISADVANTAGED
ACTUAL EXPENDITURE REPORT FORM**
(One form for each program,
Do not report funds from state agency sources)

COUNTY: Hernando
DUE: September 15, 2021

Coordinated Transportation			
ACTUAL PRIOR YEAR			
Local Funding		Direct Federal Funding	
Expenditures	# of Trips, Operating Subsidy or Capital	Expenditures	# of Trips, Operating Subsidy or Capital
0	0		

Transportation Alternatives			
ACTUAL PRIOR YEAR			
Local Funding		Direct Federal Funding	
Expenditures	# of Trips, Operating Subsidy or Capital	Expenditures	# of Trips, Operating Subsidy or Capital
0	0		

Other			
ACTUAL PRIOR YEAR			
Local Funding		Direct Federal Funding	
Expenditures	# of Trips, Operating Subsidy or Capital	Expenditures	# of Trips, Operating Subsidy or Capital
0	0		

**TRANSPORTATION DISADVANTAGED LOCAL COORDINATING BOARD
(TDLCB)**

GRIEVANCE COMMITTEE

All current members were appointed/reappointed by the TDLCB Board at its meeting of February 10, 2021 meeting

VOTING MEMBER/Address	APPT DATE/TERM EXP
Robert Bradburn Florida Department of Children & Family Services 661 S. Broad Street Brooksville, FL 34601 Phone: 754-6640 Email: Robert.Bradburn@myflfamilies.com	AD: 1/16 TE: N/A
Kathleen Winters Local Representative Medical Community (Alzheimer's Family Org.) 461 Mariner Blvd. Spring Hill, FL 34609 Phone: 352-616-0170 Email: kathleen@alzheimersfamily.org	AD: 11/18 TE: N/A
Denise Clark Public Education Community 3339 California Street Brooksville, FL 3460 Phone: 754-6640, Ext. 404 Email: clark_d1hcsb.k12.fl.us	AD: 11/18 TE: N/A
Ian Martin Florida Agency for Health Care Administration 525 Mirror Lake Drive Saint Petersburg, FL 33701 Phone: 727-552-1921 Email: ian.martin@ahca.myflorida.com	AD: 2/20 TE: N/A

SECTION 2. CTC SERVICE PLAN

OPERATIONS

The Community Transportation Coordinator (CTC) for Hernando County, Trans Hernando, operates a shared ride, door-to-door, non-emergency paratransit system for transportation-disadvantaged citizens in Hernando County. The system provides ambulatory and wheelchair services and requires twenty-four (24) hours advanced reservations. Clients are responsible for supplying their own wheelchairs. Services are designed for the elderly, the young, physically and/or mentally challenged individuals and transportation/economically disadvantaged and general public who do not own an automobile and/or cannot afford private transportation services and/or have no other means of transportation.

As the designated Community Transportation Coordinator with responsibilities for administration and provision of Transportation Disadvantaged Services, Trans Hernando in conjunction with the Local Coordinating Board will operate and provide transportation disadvantaged services as described in FS 427 and pursuing document 41-2.006 F.A.C.

By September 15th of each year, the Community Transportation Coordinator will provide operating statistics to the Commission utilizing the Chart of Accounts as defined in the American Association of State Highway and Transportation Officials, Inc., Comprehensive Financial Management Guidelines for Rural and Small Urban Public Transportation Providers, dated September 1992.

Types, Hours and Days of Service

Hours of service operations are Monday through Friday, 6:00 a.m. until 3:00 p.m. with office hours and scheduling performed from 7:30 a.m. until 4:00 p.m. daily. Trans Hernando is closed for the following ~~twelve-fourteen~~ (124) observed holidays per year (see below).

Holidays

- New Year's Eve
- New Year's Day
- Martin Luther King Day
- President's Day
- Good Friday
- Memorial Day
- Independence Day
- Labor Day
- Veteran's Day
- Thanksgiving Day
- Day after Thanksgiving
- Christmas Eve
- Christmas Day
- Juneteenth

Subscription Trips

Regularly scheduled medical trips are provided for clients with multiple (ongoing) appointments.

ADA Paratransit Service

In accordance with the Americans with Disabilities Act (ADA) of 1990, ADA paratransit service began in March of 2005. Individuals must qualify and receive an ADA identification card before scheduling trip service. Eligibility certification is being provided by TheBus as the fixed-route operator, and the phone number to schedule an on-site ADA eligibility interview is (352) 754-4890.

ADA service is provided as a complementary service to the fixed-route system, depending on service area. This service is available, by appointment, during the fixed-route hours of service, 6:00 a.m. until 7:00 p.m., Monday thru Friday, except County-observed holidays, upon certification of a person's disability. Services are provided on a 24-hour advance reservation basis (by 5:00 p.m. the business day before the trip) and the fare box is \$2.50 per one-way trip. The ADA service is available to those who qualify and whose trip origin and destination are within 3/4 miles of the fixed-route service area.

Additional information on ADA service is available by brochure, located at County government buildings, the Chamber of Commerce, the Tax Collectors office, as well as TheBus Depot, located at 1525 E. Jefferson Ave., Brooksville, FL 34601. You may also have a brochure mailed to your local address by calling TheBus at (352) 754-4444.

Accessing Services

Contact Information

As a non-emergency system that requires advanced reservations, scheduling services are available during the hours of 7:30 a.m. – 4:00 p.m. by calling (352) 799-1510. Clients utilize four phone lines in a rollover system for easy access. The TDD toll-free number is: 1-800-648-6084.

Advanced Notification

24-hour advanced reservation is required for trip scheduling.

Cancellations

Cancellation of a previously scheduled trip is allowed at no charge to the client; however, cancelled trips where a vehicle was dispatched to the client's home and the client was not home or did not make the trip is considered a no-show by Trans Hernando.

No Show Procedures

After three no-shows in a sixty-day period, the riders' access to services can be suspended for a period up to one month: or at the discretion of the CTC. Trans Hernando has established 1% as the no-show standard based on the percentage of funding source trips.

Program Eligibility

Transportation for Disadvantaged is a specialized service to provide mobility for the elderly (over 60), the young (under 16), and physically or mentally challenged individuals. Public individuals can also access the system on a space-available basis.