

HERNANDO COUNTY TRANSPORTATION DISADVANTAGED LOCAL COORDINATING BOARD AGENDA Wednesday, November 9, 2022 at 10:00 a.m.

MEETING LOCATION:

Hernando County Building Training Room, 1661 Blaise Drive, Brooksville, FL 34601

AGENDA

A CALL TO ORDER

- 1. Moment of Silence
- 2. Pledge of Allegiance
- 3. Introduction of Committee Members and Staff
- 4. Declaration of Quorum

B APPROVAL/MODIFICATION OF AGENDA (Limited to Board and Staff)

C REVIEW/APPROVAL OF MINUTES – 8/10/2022

D CORRESPONDENCE/INFORMATIONAL ITEMS

- 1. Membership Changes
- 2. Discuss Bylaws Quorum issues
- 3. Update from Annual CTD Conference
- 4. Quarterly Progress Report Miranda Maldonado
- 5. Proposed Calendar 2023

E ACTION ITEMS

- 1. Joe DeGeorge Certificate of Appreciation
- 2. Appoint new TDLCB Vice-Chairman
- 3. Appoint Grievance Committee Members
- 4. Approval of the Annual Operating Report

F BOARD MEMBER PRESENTATIONS – Tracey Noyes and Kevin Bargerstock

- G CITIZEN COMMENTS
- H BOARD COMMENTS/MPO STAFF COMMENTS
- I ADJOURNMENT AND NEXT MEETING The next regular meeting of the Transportation Disadvantaged Local Coordinating Board will be held on Wednesday, February 8, 2023, at 10:00 a.m. at Hernando Building Training Facility, 1661 Blaise Drive, Brooksville, FL

The meeting agenda and back-up materials are available online at: <u>www.hernandocounty.us/hernandocitrusmpo</u>.

C REVIEW OF MINUTES

The minutes from the Wednesday, August 10, 2022 Meeting are attached for review and approval.

Attachment: Draft Minutes Wednesday, August 10, 2022

Hernando County Transportation Disadvantaged Local Coordinating Board (TDLCB) Regular Meeting

Wednesday, August 10, 2022

MINUTES

The Hernando County Transportation Disadvantaged Local Coordinating Board (TDLCB) held their regular meeting on August 10, 2022, beginning at 10:18 a.m. in-person at the Hernando County Building Training Facility, 1661 Blaise Drive, Brooksville, FL. The meeting was advertised in the Hernando Sun and the agenda was available on the MPO Website.

MEMBERS PRESENT:

John Allocco, TDLCB Chairman Cara Brunk, FL Dept of Elder Affairs John Eberle, Regional Workforce Board Emily Hughart, Florida Agency for Health Care Administration Tracy Noyes, FDOT Gretchen Samter, Citizen Advocate, Public Transit User – Participating via Zoom Elizabeth Watson, Persons with Disabilities Agency Kevin Bargerstock, Florida Division of Vocational Rehabilitation

OTHERS PRESENT:

Bob Esposito, Executive Director Hernando/Citrus MPO Carlene Riecss, Transportation Planner III Julia Scourtas, MPO Financial Operations Assistant Miranda Maldonado, Mid Florida Community Services Glen Swanson, Career Source

A. CALL TO ORDER

- Chairman Allocco called the public meeting to order at 10:10 a.m.
- The public notice was entered into the record for the regular meeting.
- A quorum was declared.

B. APPROVAL/MODIFICATION OF AGENDA (LIMITED TO BOARD AND STAFF COMMENT)

A Motion to approve the agenda was made by Ms. Elizabeth Watson and seconded by Mr. Kevin Bargerstock. The motion passed unanimously.

C. **REVIEW OF MINUTES**

Approval of Workshop Minutes and Regular Meeting Minutes from May 11, 2022

A motion to approve the minutes from May 11, 2022 Workshop and Regular meeting minutes was made by Ms. Emily Hughart and seconded by Ms. Tracy Noyes. The motion passed unanimously.

D. CORRESPONDENCE / INFORMATION ITEMS

- 1. Membership Update
- 2. Quarterly Report Miranda Maldonado
- 3. Letter of Interest
- 4. Annual Transportation Disadvantaged Conference August 29-31

E. ACTION ITEMS

1. Actual Expenditure Report (AER) for FY 2022

Chairman Allocco opened the item to the public, there was none.

A motion to approve the AER by Mr. Kevin Bargerstock and seconded by Ms. Elizabeth Watson and carried unanimously.

2. Public Participation Plan/Title VI/Limited English Proficiency

Commissioner Allocco opened to the public, there was none.

A motion to recommend the MPO Board approve the proposed plans was made by Commissioner Allocco and seconded by Ms. Elizabeth Watson and carried unanimously.

F. CITIZEN COMMENTS

There were none.

G. COMMITTEE MEMBER COMMENTS/UPDATES

MPO Executive Director, Robert Esposito, provided the TDLCB with a summary of the role of the MPO. Tracy Noyes from FDOT and Kevin Bargerstock from DOE volunteered to provide agency updates to the TDLCB at the November 9, 2022, meeting.

H. ADJOURNMENT AND NEXT MEETING:

The Chair adjourned the meeting, noting that the next regular meeting of the Hernando County Transportation Disadvantaged Local Coordinating Board (TDLCB) will be held on Wednesday, November 9, 2022, at 10:00 a.m. at the Hernando County Building Training Facility, 1661 Blaise Drive, Brooksville, FL

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D CORRESPONDENCE/INFORMATION ITEMS

1. Membership Changes

Joe DeGeorge, Vice Chairman of the TDLCB representing Mass Transit retired from his position as General Manager for RATPDev, LLC, Hernando County's transit operator. effective September 1, 2022. Oliver Cromwell, the new General Manager, is scheduled for appointment by the MPO Board on November 3, 2022, to fill his position.

Attachments: Current Roster

2. TDLCB Bylaws

With the membership changes over the past quarter, there are current 13 member positions filled and 6 vacancies. The bylaws require a minimum of 7 members to constitute a quorum. While this requirement would be a majority plus one based on the current roster; however, based on the filled positions, this could become problematic in the future.

The bylaws are required to be updated annually. Staff is contemplating modifying the quorum requirement to be a majority plus one based on filled member positions.

This item is for discussion and staff will update the bylaws for the TDLCB's next meeting.

Attachments: NA

3. Update – Annual Commission for the Transportation Disadvantaged Conference

The annual Conference for the CTD was held this past August in Orlando. The CTD revised their Transportation Disadvantaged program presentation which is being provided to the members for guidance. Staff will update the Board with highlights from the conference

Attachments: Transportation Disadvantaged Program

4. CTC Quarterly Report - Miranda Maldonado

The CTC's quarterly report for the period from July 1, 2022-September 30, 2022, is provided for the TDLCB's information.

Attachments: Quarterly report

5. Meeting Calendar 2023

The attached meeting calendar is scheduled for review and approval by the MPO Board on November 3, 2022. The TDLCB will continue to meet on the second Wednesday of the month beginning at 10:00 a.m. at the Hernando County Building Training Facility on:

February 8, May 10 (annual workshop/regular meeting), August 9 and November 8, 2023.

Attachments: 2023 Calendar

Hernando/Citrus Metropolitan Planning Organization

HERNANDO COUNTY TRANSPORTATION DISADVANTAGED LOCAL COORDINATING BOARD (TDLCB)





POSITION	AGENCY AND CITIZEN REPRESENTATIVES	OFFICER/Committee APPOINTMENTS 2022	TERM EXPIRES
Elected Official Appointed by MPO	John Allocco	CHAIRMAN	Hernando BOCC/NA
Private for Profit Transportation	Vacant		Agency/NA
Florida Department of Transportation	Tracy Noyes, Member Dave Newell, Alternate		Agency/NA
Public Education Community	Chris Mundell		Agency/NA
Persons with Disabilities Agency	Elizabeth Watson		Agency/NA
Florida Agency for Health Care Administration	Emily Hughart, Member		Agency/NA
Citizen Advocate for the Disabled, Hernando	Gretchen Samter		04/7/2024
Mass Transit or Public Transit Board	Oliver Cromwell (pending MPO 11/3) Daniel Hopkins		Agency/NA
Regional Workforce Development Board	John Eberle		Agency/NA
Local Representative Medical Community	Vacant		Agency/NA
Florida Division of Vocational Rehabilitation	Kevin Bargerstock, Member Karla Lagos, Alternate		Agency/NA
Florida Department of Children & Family Services	David Knazur		Agency/NA
Hernando County Veterans Services	Tony Graham, Member Holly Ferguson, Alternate		Agency/NA
Local Representative Children at Risk	Shanika Figueroa Rodriguez		01/25/2024
Florida Department of Elderly Affairs	Cara Lee Brunk		Agency/NA
Florida Association for Community Action	Vacant		N/A
Hernando County Resident, 60+ Years	Vacant		N/A
Hernando County Resident, Citizen Transit User, & Advocate (2)	Vacant		N/A

TRANS HERNANDO MID FLORIDA COMMUNITY SERVICES, INC. QUARTERLY SYSTEM REPORT FOR FISCAL PERIOD July 1, 2022 through June 30, 2023

	Month	41.25 Mr	Aug. 22	Sebi-22	Oct. 23	Nou-23	Control of the second s	lan.23	Feb.23	Mar.23	⁴ 01:23	May.23	Jun-23	lohu	
	Work Days	20	23	21	21	19	19	20	18	23	19	22	19	244	
	Total incoming calls received	2918	3614	2666	0	0	0	0	0	0	0	0	0	9,198	
Overview of Total Trip Requests	Average number calls received per day	146	157	127	0	0	0	0	0	0	0	0	0		
al Trip F	Total trip requests received	1459	1807	1333	0	0	0	0	0	0	0	0	0	4,599	
of Tot	Total cancelled trips	324	384	362										1,070	
erview	Total ASAP Trips	20	27	13										60	
õ	Total NS trips	56	63	43										162	-
	Total trip requests provided	1059	1333	915										3,307	
								1							=
% of	Trip Requests Provided	72.6%	73.8%	68.6%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!		
, c	% of Trip Requests Cancelled	22.2%	21.3%	27.2%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!		
% of I	No Show Trip Requests	3.8%	3.5%	3.2%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!		

Item D4

TRANS HERNANDO MID FLORIDA COMMUNITY SERVICES, INC. QUARTERLY SYSTEM REPORT FOR FISCAL PERIOD July 1, 2022 through June 30, 2023

	Mons	Jul. 22	440.22	Seo.22	Cores Cores	Mol. 23	Oer.23	Jan.23	Feb.23	Mar.23	Abr.23	Mar.23	Sim,	lolal	
	Work Days	20	23	21	21	19	19	20	18	23	19	22	19	244	
					REA	SON FOR	UNPROVIE	DED REQU	ESTS						
% of ⁻	Trip Requests unable to Provide	0.62%	0.61%	0.75%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!		
	Same day Request	2	2	4										8	
0	ut-of-county request	1	3	2										6	
	Stretcher	0	0	1										1	
	Holiday/Weekend	4	2	0										6	
Befor	e 8 a.m./after 3:00 p.m. appointments	2	4	3										9	
	Total Unprovided	9	11	10	0	0	0	0	0	0	0	0	0	30	
	Medical	766	987	668										2,421	-
щ	Nutritional/Shop	132	179	116										427	
POS	Connector	0	0	0										0	
PURPOSE	Education	94	89	64										247	
TRIP	Employment	36	35	28										99	
	Other	31	43	39										113	
	Total	1,059	1,333	915	0	0	0	0	0	0	0	0	0	3,307	

TRANS HERNANDO MID FLORIDA COMMUNITY SERVICES, INC. QUARTERLY SYSTEM REPORT FOR FISCAL PERIOD July 1, 2022 through June 30, 2023

	Monis	Jul. 22	440-23	Seo.22	Oct.	Nou-12	Co.	Jan.23	Feb.23	Mar.23	40r.23	ET. IS	Jun-23	lolat	
	Work Days	20	23	21	21	19	19	20	18	23	19	22	19	244	
PE	Elderly (Over 60)	766	1,001	644										2,411	Τ
ТҮРЕ	Adult	293	332	263										888	
TRIP	Child (Under 16)	0	0	8										8	
F	Total	1,059	1,333	915	0	0	0	0	0	0	0	0	0	3,307	
Ы	AMBI	573	755	500										1,828	
MODE	WHLI & SCOI	376	444	326										1,146	
TRIP	AMBO	0	0	0										0	
Ĕ	Total	949	1,199	826	0	0	0	0	0	0	0	0	0	2,974	
NT	Elderly (Over 60)	132	145	128										273	
COUNT	Percent %	85.7%	84.3%	69.6%	#DIV/0!	53.5%									
	Adult	22	27	54										103	
ATE	Percent %	14.3%	15.7%	29.3%	#DIV/0!	20.2%									
	Child (Under 16)	0	0	2										2	
UNDUPLICATED	Percent %	0.0%	0.0%	1.1%	#DIV/0!	0%									
NN	Total	154	172	184	0	0	0	0	0	0	0	0	0	510	
SHOW	CTD - T&E	52	55	38										145	
Н	DOEA	4	8	5										17	
S															

TRANS HERNANDO MID FLORIDA COMMUNITY SERVICES, INC. QUARTERLY SYSTEM REPORT FOR FISCAL PERIOD July 1, 2022 through June 30, 2023

	Month	41.25 Mr	Aug. 22	Seo:23	Cot Strain	Nou-123	oo cris	Jan.23	Feb.23	Mar.23	40r.23	May.23	Ez-un	^T OI ₄	
1	Work Days	20	23	21	21	19	19	20	18	23	19	22	19	244	L
	Suspended	0	0	0										0	
	System Miles	15014	17517	16334										48,865	
ΓA	Revenue Miles	12916	14788	11699										39403	
OPERATING DATA	Average System Miles per trip	12.2	11.1	12.8	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	11.9	
RAT	System Hours	800.72	959.48	759.93										2,520	
OPE	Revenue Hours	696.63	828.60	652.40										2,178	
	Cost Per Trip	\$25.98	\$25.89	\$26.02	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!		
	System Cost per Mile	\$2.10	\$2.31	\$2.00	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!		

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09/12/2022

Office:



HERNANDO/CITRUS METROPOLITAN PLANNING ORGANIZATION

2023 BOARD / COMMITTEE MEETING SCHEDULE

1661 Blaise Drive Brooksville, FL 34601 Phone (352) 754-4082

	HERNANDO/CITRUS METROPOLITAN PLANNING ORGANIZATION	HERNANDO/CITRUS TECHNICAL ADVISORY COMMITTEE	HERNANDO/CITRUS CITIZENS ADVISORY COMMITTEE	HERNANDO/CITRUS BICYCLE/PEDESTRIAN ADVISORY COMMITTEE	HERNANDO COUNTY TRANSPORTATION DISADVANTAGED LOCAL COORDINATING BOARD	CITRUS COUNTY TRANSPORTATION DISADVANTAGED LOCAL COORDINATING BOARD	METROPOLITAN PLANNING ORGANIZATION ADVISORY COUNCIL
TIME:	1:30 PM	10:00 AM	1:00 PM	3:00 PM	10:00 AM	10:30 AM	
JANUARY	5th (Thursday)	25th (Wednesday)	25th (Wednesday)	25th (Wednesday)			31st (Tuesday)
FEBRUARY	2nd (Thursday)	22nd (Wednesday)	22nd (Wednesday)	22nd (Wednesday)	8th (Wednesday)	9th (Thursday)	
MARCH	2nd (Thursday)	22nd (Wednesday)	22nd (Wednesday)	22nd (Wednesday)			
APRIL	6th (Thursday)	26th (Wednesday)	26th (Wednesday)	26th (Wednesday)			27th (Thursday)
ΜΑΥ	4th (Thursday)	24th (Wednesday)	24th (Wednesday)	24th (Wednesday)	10th (Wednesday)	11th (Thursday)	
JUNE	1st (Thursday)	21st (Wednesday)	21st (Wednesday)	21st (Wednesday)			
JULY	6th (Thursday)	26th (Wednesday)	26th (Wednesday)	26th (Wednesday)			27th (Thursday)
AUGUST	3rd (Thursday)	23rd (Wednesday)	23rd (Wednesday)	23rd (Wednesday)	9th (Wednesday)	10th (Thursday)	
SEPTEMBER	7th (Thursday)	27th (Wednesday)	27th (Wednesday)	27th (Wednesday)			
OCTOBER	5th (Thursday)	25th (Wednesday)	25th (Wednesday)	25th (Wednesday)			26th (Thursday)
NOVEMBER	2nd (Thursday)	TBD	TBD	TBD	8th (Wednesday)	9th (Thursday)	
DECEMBER	7th (Thursday)	TBD	TBD	TBD			

2023 HERNANDO/CITRUS METROPOLITAN PLANNING ORGANIZATION (MPO) BOARD MEETING LOCATION: Lecanto Government Center, 3600 W Sovereign Path, Room 166, Lecanto

*HERNANDO/CITRUS MPO COMMITTEE MEETING LOCATION (TDLCB, TAC, CAC, BPAC): Hernando County Building Division Training Facility, 1661 Blaise Drive, Brooksville, FL

**HERNANDO/CITRUS MPO COMMITTEE MEETING LOCATION (LCB, TAC, CAC, BPAC): 3600 W. Sovereign Path, Room 166, Lecanto FL

METROPOLITAN PLANNING ORGANIZATION ADVISORY COUNCIL (MPOAC) MEETING LOCATION: TBD

E ACTION ITEMS

1. Joe DeGeorge – Certificate of Appreciation

Attached is the Certificate of Appreciation for Joe DeGeorge's service on the TDLCB.

Staff Recommendation: Approve Chairman's signature on the Certificate

Attachments: Certificate of Appreciation

2. Appoint a Vice-Chairman of the TDLCB

With the retirement of Joe DeGeorge, the TDLCB Vice-Chairman position is vacant.

Staff Recommendation: TDLCB appoint a Vice-Chairman

3. Grievance Committee Appointments

Pursuant to the Transportation Disadvantaged Service Plan, the TDLCB is required to appoint a Grievance Committee with at least 4 members. On November 11, 2021, the TDLCB appointed the following members to the Grievance Committee: Kathleen Winters, Chair; Gretchen Samter, Vice-Chair; Joe DeGeorge and Denise Clark, Members. The TDLCB will need to appoint 4 Grievance Committee members for FY 2022/23 to include a Chair and Vice-Chair.

Staff Recommendation: TDLCB appoint 4 Grievance Committee members to include a Chair and Vice-Chair.

4. Annual Operating Report (AOR) 2021-2022

Each Community Transportation Coordinator is required to prepare and submit an Annual Operating Report to the Commission for the Transportation Disadvantaged (CTD) by September 15. This report includes information from the CTC, contractors and Coordinated Contractors regarding trips, mileage, vehicle, employees, revenue, and expenses. Once these reports are reviewed and approved by the CTD, an Annual Performance Report is prepared. This report is published to meet the statutory requirements outlined in Section 427-.13 (12), Florida Statutes to provide an overview of the program and a summary of trends statewide.

The Hernando County Transportation Disadvantaged Community Transportation Coordinator submitted the AOR to the CTD before 9/15/2022. The report requires TDLCB approval.

Staff Recommendation: Approve the AOR for Fiscal Year 2021/2022 and authorize the Chairman's signature thereon.

Attachments: Hernando County CTC - Annual Operating Report

CERTIFICATE OF APPRECIATION PROUDLY PRESENTED TO:

Joe DeGeorge

For your dedicated service on the Hernando County Transportation Disadvantaged Local Coordinating Board (TDLCB) . Thank you for your service and best wishes for a happy, healthy, well-deserved retirement.



November 10, 2022

DATE

John Allocco, TDLCB Chairman





CTC Organization

County: Hernando **Fiscal Year:** 7/1/2021 - 6/30/2022 CTC Status: Approved CTD Status: Approved

Date Initiated: 8/23/2022

CTC Organization Name:	Mid Florida Community Services, Inc.
Address:	1122 Ponce De Leon Blvd
City:	Brooksville
State:	FL
Zip Code:	34601
Organization Type:	Private Non Profit
Network Type:	Sole Source
Operating Environment:	Rural
Transportation Operators:	No
Number of Transportation Operators:	0
Coordination Contractors:	Yes
Number of Coordination Contractors:	1
Provide Out of County Trips:	No
Local Coordinating Board (LCB) Chairperson:	John Allocco
CTC Contact:	Miranda Maldonado
CTC Contact Title:	Transportation Director
CTC Contact Email:	mimaldonado@mfcs.us.com
Phone:	(352) 799-1510

CTC Certification

I, Miranda Maldonado, as the authorized Community Transportation Coordinator (CTC) Representative, hereby certify, under the penalties of perjury as stated in Chapter 837.06, F.S., that the information contained in this report is true, accurate, and in accordance with the accompanying instructions.

CTC Representative (signature): Miranda Maldo	×	

LCB Certification

I, John Allocco, as the Local Coordinating Board Chairperson, hereby, certify in accordance with Rule 41-2.007(6), F.A.C. that the Local Coordinating Board has reviewed this report and the Planning Agency has received a copy.

LCB Chairperson (signature): _____



Organization – Coordination Contractor

County: Hernando

Fiscal Year: 7/1/2021 - 6/30/2022

CTC Status: Approved

CTC Organization: Mid Florida Community Services, Inc. Upload Date: 9/8/2022

Coordination Contractor Name:	Arc of the Nature Coast Inc
Address:	15782 Little Ranch Rd
City:	Spring Hill
State:	FL
Zip Code:	34610
Organization Type:	Private Non Profit
Operating Environment:	Rural
Provide Out of County Trips:	Yes
Who Do You Serve:	Low income seniors and individuals with
	disabilities
Contact Person:	Tatiana Wheatcraft
Contact Title:	CFO
Contact Email:	twheatcraft@tancinc.org
Phone:	(727) 619-0708

Coordination Contractor Certification

By submission of this form, I, Tatiana Wheatcraft, as the authorized representative of Arc of the Nature Coast Inc, hereby certify, under the penalties of perjury as stated in Chapter 837.06, F.S., that the information contained in this report is true, accurate, and in accordance with the accompanying instructions.

CTC Representative (signature):

Florida Commission for the **CTC Coordinated System** Transportation Disadvantaged County: Hernando CTC Status: Approved **CTC Organization:** Mid Florida Community Services, Inc. Fiscal Year: 07/01/2021 - 06/30/2022 CTD Status: Approved Transportation Operators: No Number of Operators: 0 Transportation Operator Name **Coordination Contractors:** Yes Number of Contractors: 1 Number of Uploads: 1 **Contractor Name Upload Status** Last Upload Date

Loaded

Arc of the Nature Coast Inc

Item E2

09/08/2022

Florida Commission for the



CTC Trips

Item E2

County:HernandoCTC Status:ApprovedCTC Organization:Mid Florida
Community Services,
Inc.Fiscal Year:07/01/2021 - 06/30/2022CTD Status:ApprovedApproved

	Select	ed Reporting Perioc		Previo	us Reporting Period	ł
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Service Type - One Way						
Fixed Route/Fixed Schedule						
Daily Pass Trips	0	N/A	0	0	N/A	(
Weekly Pass Trips	0	N/A	0	0	N/A	(
Monthly Pass Trips	0	N/A	0	0	N/A	1
Deviated Fixed Route Service	0	N/A	0	0	N/A	
Complementary ADA Service	0	N/A	0	0	N/A	
Paratransit						
Ambulatory	7,639	44,853	52,492	5,142	45,498	50,640
Non-Ambulatory	4,890	2,361	7,251	4,810	2,395	7,205
Stretcher	0	0	0	0	0	(
Transportation Network Companies	0	N/A	0	0	N/A	(
Taxi	0	N/A	0	0	N/A	
School Board (School Bus)	0	N/A	0	0	N/A	(
Volunteers	0	N/A	0	0	N/A	(
Total - Service Type	12,529	47,214	59,743	9,952	47,893	57,845
Contracted Transportation Operator						
How many of the total trips were provided by	0	N/A	0	0	N/A	(
Contracted Transportation Operators? (If the CTC						
provides transportation services, do not include the CTC		and the second se	-			
Total - Contracted Transportation Operator Trips	0	0	0	- 0.	0	(
Revenue Source - One Way						
Agency for Health Care Administration (AHCA)	0	0	0	0	0	C
Agency for Persons with Disabilities (APD)	0	17,941	17,941	0	19,157	19,157
Comm for the Transportation Disadvantaged (CTD)	11,584	N/A	11,584	9,952	N/A	9,952
Dept of Economic Opportunity (DEO)	0	944	944	0	958	958
Dept of Children and Families (DCF)	0	0	0	0	0	(
Dept of Education (DOE)	Q	0	0	0	0	(
Dept of Elder Affairs (DOEA)	945	0	945	0	0	C
Dept of Health (DOH)	0	0	0	0	0	C
Dept of Juvenile Justice (DJJ)	0	0	0	0	0	C
Dept of Transportation (DOT)	0	25,968	25,968	0	26,341	26,341
Local Government	0	0	0	0	0	
Local Non-Government	0	2,361	2,361	0	1,437	1,437
Other Federal & State Programs	0	0	0	0	0	0
Total - Revenue Source	12,529	47,214	59,743	9,952	47,893	57,845



CTC Trips (cont'd)

County:	Hernando	CTC Status:	Approved	CTC Organization:	Mid Florida Community Services,
Fiscal Year:	07/01/2021 - 06/30/2022	CTD Status:	Approved		Inc.

	Select	ed Reporting Period		Previo	us Reporting Period	
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Passenger Type - One Way						
Older Adults	9,769	22,663	32,432	8,197	2,395	10,592
Children At Risk	0	0	0	0	0	0
Persons With Disabilities	2,401	14,164	16,565	116	42,145	42,261
Low Income	359	7,554	7,913	1,639	2,874	4,513
Other	0	2,833	2,833	0	479	479
Total - Passenger Type	12,529	47,214	59,743	9,952	47,893	57,845
Trip Purpose - One Way						
Medical	9,243	1,416	10,659	8,065	1,437	9,502
Employment	380	1,889	2,269	379	1,916	2,295
Education/Training/Daycare	665	42,965	43,630	86	43,583	43,669
Nutritional	1,638	0	1,638	943	0	943
Life-Sustaining/Other	603	944	1,547	479	957	1,436
Total - Trip Purpose	12,529	47,214	59,743	9,952	47,893	57,845
Unduplicated Passenger Head Count (UDPHC)						
UDPHC	602	249	851	543	249	792
Total - UDPHC	602	249	851	543	249	792
Unmet & No Shows						
Unmet Trip Requests	0	N/A	D	0	N/A	0
No Shows	397	N/A	397	248	N/A	248
Customer Feedback						
Complaints	6	N/A	- 6	0	N/A	0
Commendations	34	N/A	34	0	N/A	0



Coordination Contractor Trips

County:	Hernando	CTC Status:	Approved	CTC Organization:	Mid Florida Community Services,
Fiscal Year:	07/01/2021 - 06/30/2022	Upload Date:	9/8/2022	Coordination Contractor:	Inc. Arc of the Nature Coast Inc

	Selected Reporting Period	Previous Reporting Period	
	Coordination Contractors	Coordination Contractors	
Service Type - One Way			
Fixed Route/Fixed Schedule			
Daily Pass Trips	N/A	N/A	
Weekly Pass Trips	N/A	N/A	
Monthly Pass Trips	N/A	N/A	
Deviated Fixed Route Service	N/A	N/A	
Complementary ADA Service	N/A	N/A	
Paratransit			
Ambulatory	44,853	45,498	
Non-Ambulatory	2.361	2,395	
Stretcher	0	C	
Transportation Network Companies	N/A	N/A	
Taxi	N/A		
School Board (School Bus)	N/A	N/A	
Volunteers	N/A	N/A	
Total - Service Type	47,214	47,893	
Contracted Transportation Operator			
How many of the total trips were provided by Contracted Transportation Operators? (If the CTC provides transportation services, do not include the CTC	N/A	N/A	
Total - Contracted Transportation Operator Trips	0	0	
Revenue Source - One Way			
Agency for Health Care Administration (AHCA)	0	0	
Agency for Persons with Disabilities (APD)	17,941	19,157	
Comm for the Transportation Disadvantaged (CTD)	N/A	N/A	
Dept of Economic Opportunity (DEO)	944	958	
Dept of Children and Families (DCF)	0	0	
Dept of Education (DOE)	0	0	
Dept of Elder Affairs (DOEA)	0	0	
Dept of Health (DOH)	0	0	
Dept of Juvenile Justice (DJJ)	0	0	
Dept of Transportation (DOT)	25,968	26,341	
Local Government	0	0	
Local Non-Government	2,361	1,437	
Other Federal & State Programs	0	0	
Total - Revenue Source	47,214	47,893	



Coordination Contractor Trips (cont'd)

County:	Hernando	CTC Status:	Approved	CTC Organization:	Mid Florida Community Services,
Fiscal Year:	07/01/2021 - 06/30/2022	Upload Date:	9/8/2022	Coordination Contractor:	Inc. Arc of the Nature Coast Inc

	Selected Reporting Period	Previous Reporting Period	
	Coordination Contractors	Coordination Contractors	
Passenger Type - One Way			
Older Adults	22,663	2,395	
Children At Risk	0	0	
Persons With Disabilities	14,164	42,145	
Low Income	7,554	2,874	
Other	2,833	479	
Total - Passenger Type	47,214	47,893	
Trip Purpose - One Way			
Medical	1,416	1,437	
Employment	1,889	1,916	
Education/Training/Daycare	42,965	43,583	
Nutritional	0	0	
Life-Sustaining/Other	944	957	
Total - Trip Purpose	47,214	47,893	
Unduplicated Passenger Head Count (UDPHC)			
UDPHC	249	249	
Total - UDPHC	249	249	
Unmet & No Shows			
Unmet Trip Requests	N/A	N/A	
No Shows	N/A	N/A	
Customer Feedback			
Complaints	N/A	N/A	
Commendations	N/A	N/A	



CTC Vehicles & Drivers

County:	Hernando	CTC Status:	Approved	CTC Organization:	Mid Florida Community Services, Inc.
Fiscal Year:	07/01/2021 - 06/30/2022	CTD Status:	Approved		

	Select	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total	
Vehicle Miles							
Deviated Fixed Route Miles	0	N/A	0	0	N/A	0	
Complementary ADA Service Miles	0	N/A	0	0	N/A	0	
Paratransit Miles	190,137	273,985	464,122	156,842	309,945	466,787	
Transportation Network Companies (TNC) Miles	0	N/A	0	0	N/A	0	
Taxi Miles	0	N/A	0	0	N/A	0	
School Board (School Bus) Miles	0	N/A	0	0	N/A	0	
Volunteers Miles	0	N/A	0	0	N/A	0	
Total - Vehicle Miles	190,137	273,985	464,122	156,842	309,945	466,787	
Roadcalls & Accidents							
Roadcalls	0	2	2	0	5	5	
Chargeable Accidents	0	0	0	0	4	4	
Vehicle Inventory							
Total Number of Vehicles	12	35	47	11	34	45	
Number of Wheelchair Accessible Vehicles	12	5	17	11	6	17	
Drivers							
Number of Full Time & Part Time Drivers	6	43	49	7	28	35	
Number of Volunteer Drivers	0	6	6	0	0	0	

Florido Commission for the



Coordination Contractor Vehicles & Drivers

County:	Hernando	CTC Status:	Approved	CTC Organization:	Mid Florida Community Services,
Fiscal Year:	07/01/2021 - 06/30/2022	Upload Date:	9/8/2022	Coordination Contractor:	Inc. Arc of the Nature Coast Inc

	Selected Reporting Period	Previous Reporting Period	
	Coordination	Coordination	
Vehicle Miles	Contractors	Contractors	
Deviated Fixed Route Miles	N/A	N/A	
Complementary ADA Service Miles	N/A	N/A	
Paratransit Miles	273,985	309,945	
Transportation Network Companies (TNC) Miles	N/A	N/A	
Taxi Miles	N/A	N/A	
School Board (School Bus) Miles	N/A	N/A	
Volunteers Miles	N/A	N/A	
Total - Vehicle Miles	273,985	3 0 9,945	
Roadcalls & Accidents	the second states and the		
Roadcalls	2	5	
Chargeable Accidents	0	4	
Vehicle Inventory			
Total Number of Vehicles	35	34	
Number of Wheelchair Accessible Vehicles	5	6	
Drivers			
Number of Full Time & Part Time Drivers	43	28	
Number of Volunteer Drivers	6	0	

Florido Commission for the



 County:
 Hernando
 CTC Status:
 Approved
 CTC Organization:
 Mid Florida

 Fiscal Year:
 07/01/2021 - 06/30/2022
 CTD Status:
 Approved
 Approved
 Inc.

	Selec	ted Reporting Peri	bd	Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Revenue Sources						
Agency for Health Care Administration (AHCA)	\$0	\$0	\$0	\$0	\$0	\$ 0
Agency for Persons with Disabilities (APD)	\$0	\$ 320,948	\$ 320,948	\$0	\$ 340,826	\$ 340,826
Dept of Economic Opportunity (DEO)	\$0	\$ 6,023	\$ 6,023	\$0	\$ 6,807	\$ 6,807
Dept of Children and Families (DCF)	\$0	\$0	\$0	\$0	\$0	\$0
Dept of Education (DOE)	\$0	\$0	\$0	\$0	\$0	\$0
Dept of Elder Affairs (DOEA)	\$ 10,321	\$0	\$ 10,321	\$0	\$0	\$0
Dept of Health (DOH)	\$0	\$0	\$ 0	\$0	\$0	\$0
Dept of Juvenile Justice (DJJ)	\$0	\$0	\$0	\$0	\$0	\$0
Commission for the Transportation Disadvantaged (C	TD)					
Non-Sponsored Trip Program	\$ 429,108	N/A	\$ 429,108	\$ 355,022	N/A	\$ 355,022
Non-Sponsored Capital Equipment	\$0	N/A	\$0	\$0	N/A	\$0
Rural Capital Equipment	\$ 61,397	N/A	\$ 61,397	\$0	N/A	\$0
TD Other	\$0	N/A	\$0	\$ 115,169	N/A	\$ 115,169
Department of Transportation (DOT)						
49 USC 5307	SO	\$0	\$0	\$0	\$0	\$0
49 USC 5310	\$ 269,142	\$ 241,837	\$ 510,979	\$0	\$ 223,212	\$ 223,212
49 USC 5311	\$ 32,473	\$0	\$ 32,473	\$ 227,240	\$0	\$ 227,240
49 USC 5311 (f)	\$0	\$0	\$0	\$0	\$0	\$0
Block Grant	\$0	\$0	\$0	\$0	\$0	\$0
Service Development	\$0	ŚO	\$0	\$0	\$0	\$0
Commuter Assistance Program	\$0	\$0	\$0	\$0	\$0	\$0
Other DOT	\$0	\$0	\$0	\$0	\$0	\$0
Local Government		i i i i i i i i i i i i i i i i i i i				
School Board (School Bus)	\$0	N/A	\$0	\$0	N/A	\$0
County Cash	\$0	\$0	\$0	\$0	\$0	\$0
County In-Kind	\$0	\$0	\$0	\$0	\$0	\$0
City Cash	\$0	\$0	\$0	\$0	\$0	\$0
City In-Kind	\$0	\$0	\$0	\$0	\$0	\$0
Other Cash	\$0	\$0	\$0	\$0	\$0	\$0
Other In-Kind	\$0	\$0	\$0	\$0	\$0	\$0
Local Non-Government	÷.					
Farebox	\$ 19,727	\$ 7,941	\$ 27,668	\$ 17,131	\$ 7,555	\$ 24,686
Donations/Contributions	\$13,727	\$0	\$0	\$0	\$0	\$0
In-Kind Services	\$0	\$0	\$0	\$0	\$0	\$0
Other Non-Government	\$0	\$ 4,456	\$ 4,456	\$0	\$ 11.161	\$ 11.161
Other Federal & State Programs	50	φ+,+50	÷-,50	20	- algebr	<i>Q</i> 11,101
Other Federal Programs	\$0	\$0	\$0	\$0	\$0	\$0
Other State Programs	\$0	\$0	\$0	\$0	\$0	\$0
Total - Revenue Sources	\$ 822.168	\$ 581,205	\$ 1.403.373	\$ 714,562	\$ 589,561	\$ 1.304.123

Alorida Commission for the



Coordination Contractor Revenue Sources

County:	Hernando	CTC Status:	Approved	CTC Organization:	Mid Florida Community Services,
Fiscal Year:	07/01/2021 - 06/30/2022	Upload Date:	9/8/2022	Coordination Contractor:	Inc. Arc of the Nature Coast Inc

	Selected Reporting Period	Previous Reporting Period Coordination Contractors	
	Coordination Contractors		
Revenue Sources			
Agency for Health Care Administration (AHCA)	\$0	\$0	
Agency for Persons with Disabilities (APD)	\$ 320,948	\$ 340,826	
Dept of Economic Opportunity (DEO)	\$ 6,023	\$ 6,807	
Dept of Children and Families (DCF)	\$0	\$0	
Dept of Education (DOE)	\$0	\$0	
Dept of Elder Affairs (DOEA)	\$0	\$0	
Dept of Health (DOH)	\$0	\$0	
Dept of Juvenile Justice (DJJ)	\$0	\$0	
Commission for the Transportation Disadvantaged (CTD)			
Non-Sponsored Trip Program	N/A	N/A	
Non-Sponsored Capital Equipment	N/A	N/A	
Rural Capital Equipment	N/A	N/A	
TD Other	N/A	N/A	
Department of Transportation (DOT)			
49 USC 5307	\$0	\$0	
49 USC 5310	\$ 241,837	\$ 223,212	
49 USC 5311	\$0	\$0	
49 USC 5311 (f)	\$0	\$0	
Block Grant	\$0	\$0	
Service Development	\$0	\$0	
Commuter Assistance Program	\$0	\$0	
Other DOT	\$0	\$0	
Local Government			
School Board (School Bus)	N/A	N/A	
County Cash	\$0	\$0	
County In-Kind	\$0	\$0	
City Cash	\$0	\$0	
City In-Kind	\$0	\$0	
Other Cash	\$0	\$0	
Other In-Kind	\$0	\$0	
Local Non-Government			
Farebox	\$ 7,941	\$ 7,555	
Donations/Contributions	\$0	\$0	
In-Kind Services	\$0	\$0	
Other Non-Government	\$ 4,456	\$ 11,161	
Other Federal & State Programs			
Other Federal Programs	\$0	\$0	
Other State Programs	\$0	\$0	
Total - Revenue Sources	\$ 581,205	\$ 589,561	



County:	Hernando	CTC Status:	Approved	CTC Organization:	Mid Florida Community Services,
Fiscal Year:	07/01/2021 - 06/30/2022	CTD Status:	Approved		Inc.

	Selec	Selected Reporting Period		Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Expense Sources						
Labor	\$ 323,441	\$ 99,057	\$ 422,498	\$ 308,098	\$ 119,257	\$ 427,355
Fringe Benefits	\$ 107,831	\$ 32,665	\$ 140,496	\$ 102,771	\$ 28,902	\$ 131,673
Services	\$ 12,894	\$ 5,200	\$ 18,094	\$ 12,352	\$ 3,083	\$ 15,435
Materials & Supplies Consumed	\$ 119,893	\$ 156,885	\$ 276,778	\$ 107,925	\$ 149,418	\$ 257,343
Utilities	\$ 18,227	\$ 4,950	\$ 23,177	\$ 23,217	\$ 4,652	\$ 27,869
Casualty & Liability	\$ 80,009	\$ 47,563	\$ 127,572	\$ 70,559	\$ 50,974	\$ 121,533
Taxes	\$0	\$ 6,990	\$ 6,990	\$0	\$0	\$0
Miscellaneous	\$ 26,494	\$ 6,270	\$ 32,764	\$ 21,055	\$ 4,503	\$ 25,558
Interest	\$0	\$ 6,634	\$ 6,634	\$0	\$ 5,560	\$ 5,560
Leases & Rentals	\$0	\$0	\$0	\$0	\$0	\$0
Capital Purchases	\$ 61,397	\$ 213,150	\$ 274,547	\$0	\$ 223,212	\$ 223,212
Contributed Services	\$0	\$ 1,841	\$ 1,841	\$0	\$0	\$0
Allocated Indirect Expenses	\$ 61,659	\$0	\$ 61,659	\$ 63,642	\$0	\$ 63,642
Purchased Transportation Services						
Bus Pass	\$0	N/A	\$0	\$0	N/A	\$0
School Board (School Bus)	\$0	N/A	\$0	\$0	N/A	\$0
Transportation Network Companies (TNC)	\$0	N/A	\$0	\$0	N/A	\$0
Taxi	\$0	N/A	\$0	\$0	N/A	\$0
Contracted Operator	\$0	N/A	\$0	\$0	N/A	\$0
Total - Expense Sources	\$ 811,845	\$ 581,205	\$ 1,393,050	\$ 709,619	\$ 589,561	\$ 1.299,180

Aorida Commission for the



Coordination Contractor Expense Sources

County:	Hernando	CTC Status:	Approved	CTC Organization:	Mid Florida Community Services,
Fiscal Year:	07/01/2021 - 06/30/2022	Upload Date:	9/8/2022	Coordination Contractor:	Inc. Arc of the Nature Coast Inc

	Selected Reporting Period	Previous Reporting Period Coordination Contractors	
	Coordination		
	Contractors		
Expense Sources			
Labor	\$ 99,057	\$ 119,257	
Fringe Benefits	\$ 32,665	\$ 28,902	
Services	\$ 5,200	\$ 3,083	
Materials & Supplies Consumed	\$ 156,885	\$ 149,418	
Utilities	\$ 4,950	\$ 4,652	
Casualty & Liability	\$ 47,563	\$ 50,974	
Taxes	\$ 6,990	\$0	
Miscellaneous	\$ 6,270	\$ 4,503	
Interest	\$ 6,634	\$ 5,560	
Leases & Rentals	\$0	\$0	
Capital Purchases	\$ 213,150	\$ 223,212	
Contributed Services	\$ 1,841	\$0	
Allocated Indirect Expenses	\$0	\$0	
Purchased Transportation Services			
Bus Pass	N/A	N/A	
School Board (School Bus)	N/A	N/A	
Transportation Network Companies (TNC)	N/A	N/A	
Taxi	N/A	N/A	
Contracted Operator	N/A	N/A	
Total - Expense Sources	\$ 581,205	\$ 589,561	



Organization

Organization Information

All figures provided must be according to the Annual Operating Report (AOR) Instructions for the reporting year.

County	Hernando	
Report Date	9/7/2022	
Period Covered	7/1/2	021 thru 6/30/2022
Contractor Name	The Arc Nature Coast	
Address	15782 Little Ranch Rd	
City	Spring Hill	
State	FL	
Zip	34610	
	Tatiana Wheatcraft	
Title		
Phone	727-619-0708	
	twheatcraft@tancinc.org	
Organization Type	Private Non Profit	
Provider Type	Coordination Contra	ctor
Provide Out of County		
Trips?	Yes	
Who Do You Serve?	Low income seniors and ind	ividuals with disabilities
Provider Certification		

I, Tatiana Wheatcraft, as an authorized Representative of this company, hereby certify, under the penalties of perjury as stated in Chapter 837.06, F.S., that the information contained in this report is true, accurate, and in accordance with the accompanying instructions.

Representative's Signature

Trip Information

All figures provided must be according to the Annual Operating Report (AOR) Instructions for the reporting year.

Service Type - One WayParatransit
Ambulatory
Non-Ambulatory
StretcherTrips
44853
2361
0Total - Service Type47214

Revenue Source - One Way

	Trips
Agency for Health Care Administration	0
Agency for Persons with Disabilities	17941
Department of Economic Opportunity	944
Department of Children and Families	
Department of Education	0
	0
Department of Elder Affairs	0
Department of Health	0
Department of Juvenile Justice	0
Department of Transportation	25968
Local Government	23500
Local Non-Government	0
	2361
Other Federal or State Programs	0
Total - Revenue Source	47214

Passenger Type - One Way

Older Adulte	Trips
Older Adults	22663
Children At Risk	0
Persons With Disabilities	14164
Low Income	7554
Other	2833
Total - Passenger Type	47214

Trip Purpose - One Way

		Trips
Medical		1416
Employment		1889
Ed./Training/Daycare		42965
Nutritional		0
Life-Sustaining/Other		944
Total - Trip Purpose		47214

Unduplicated Passenger Head Count

Unduplicated Passenger Head Count	Count 249
Total - UDPHC	249
	ET7

Hernando.AOR.2022 Revised 11/01/2018



Vehicle & Driver Information

All figures provided must be according to the Annual Operating Report (AOR) Instructions for the reporting year.

Mileage Information	
Paratransit Miles	273985
Roadcalls & Accidents	
Roadcalls Chargeable Accidents	2 0
Vehicle Inventory	
Total Number of Vehicles Number of Wheelchair Accessible Vehicles	35 5
Drivers	
Number of Full Time & Part Time Drivers Number of Volunteer Drivers	43 6



Annual Operating Report Data Collection

Revenue Sources

All figures provided must be according to the Annual Operating Report (AOR) Instructions for the reporting year.

Revenue Sources

Agency for Health Care Administration Agency for Persons with Disabilities	
	\$320,948
Department of Economic Opportunity	\$6,023
Department of Children and Families	\$0
Department of Education	\$0
Department of Elder Affairs	
Department of Health	\$0
	\$0
Department of Juvenile Justice	\$0

Department of Transportation

49 USC 5307	\$0
49 USC 5310	\$241,837
49 USC 5311	\$0
49 USC 5311(f)	\$0
Block Grant	\$0
Service Development	\$0
Commuter Assistance Program	\$0
Other DOT	\$0

Local Government

County Cash		\$0
County In Kind		
		\$0
City Cash		\$0
City Tay IV:		4 0
City In Kind		\$0
Other Cash		1 -
		\$0
Other In Kind		+0
		\$0

Local Non-Government

Farebox	\$7.941
Donations/Contributions	\$0
In Kind Services	\$0
Other Non Government	\$4,456

State Programs
State Programs

Other State Programs	\$0
	\$ 0

Hernando.AOR.2022 Revised 11/01/2018



Annual Operating Report Data Collection

Expense Sources

All figures provided must be according to the Annual Operating Report (AOR) Instructions for the reporting year.

Expense Sources Labor \$99,057 Fringe Benefits \$32,665 Services \$5,200 Materials and Supplies Consumed \$156,885 Utilities \$4,950 Casualty and Liability \$47,563 Taxes \$6,990 Miscellaneous \$6,270 Interest \$6,634 Leases and Rentals \$0 Capital Purchases \$213,150 Contributed Services \$1,841 Allocated Indirect Expenses \$0 **Total Expense Sources** \$581,205