



HERNANDO/CITRUS METROPOLITAN PLANNING ORGANIZATION 2024 BOARD/COMMITTEE MEETING SCHEDULE

Note: Meeting times may be adjusted to accommodate agenda items but will be included in the Public Notice

<p style="text-align: center;">MPO Board Thursday, 1:30 p.m. Hernando County Brooksville City Council Chambers 201 Howell Avenue Brooksville, Florida</p> <p>January 4, 2024 February 1, 2024 March 7, 2024 April 4, 2024 May 2, 2024 June 6, 2024 July 11, 2024 August 1, 2024 September 5, 2024 October 3, 2024 November 7, 2024 December 5, 2024</p>	<p style="text-align: center;">TDLCB Thursday, 1:30 p.m. Hernando Co. Bldg. Training Facility 1661 Blaise Drive Brooksville, Florida</p> <p>February 8, 2024(Annual Public Workshop) February 8, 2024(Regular Meeting/2:00 pm) May 9, 2024 August 8, 2024 November 14, 2024</p>	<p style="text-align: center;">LCB Thursday, 9:30 a.m. Lecanto Government Bldg 3600 W Sovereign Path Room 166 Lecanto, Florida</p> <p>February 8, 2024(Annual Public Workshop) February 8, 2024(Regular Meeting/10:00 am) May 9, 2024 August 8, 2024 November 14, 2024</p>
<p style="text-align: center;">TAC Thursday, 9:00 a.m. (HC) Hernando Co. Bldg. Training Facility, 1661 Blaise Drive, Brooksville, Florida (CC) Lecanto Gov't Bldg, 3600 W. Sovereign Path, Room 166, Lecanto, Florida</p> <p>(HC) January 25, 2024 (CC) February 22, 2024 (HC) March 28, 2024 (CC) April 25, 2024 (HC) May 23, 2024 (CC) June 27, 2024 (HC) July 25, 2024 (CC) August 29, 2024 (HC) September 26, 2024 (CC) October 24, 2024 (HC) November 21, 2024</p>	<p style="text-align: center;">CAC Thursday, 10:30 a.m. (HC) Hernando Co. Bldg. Training Facility, 1661 Blaise Drive, Brooksville, Florida (CC) Lecanto Gov't Bldg, 3600 W. Sovereign Path, Room 166, Lecanto, Florida</p> <p>(HC) January 25, 2024 (CC) February 22, 2024 (HC) March 28, 2024 (CC) April 25, 2024 (HC) May 23, 2024 (CC) June 27, 2024 (HC) July 25, 2024 (CC) August 29, 2024 (HC) September 26, 2024 (CC) October 24, 2024 (HC) November 21, 2024</p>	<p style="text-align: center;">BPAC Thursday, 10:30 a.m. (HC) Hernando Co. Bldg. Training Facility, 1661 Blaise Drive, Brooksville, Florida (CC) Lecanto Gov't Bldg, 3600 W. Sovereign Path, Room 166, Lecanto, Florida</p> <p>(HC) January 25, 2024 (CC) February 22, 2024 (HC) March 28, 2024 (CC) April 25, 2024 (HC) May 23, 2024 (CC) June 27, 2024 (HC) July 25, 2024 (CC) August 29, 2024 (HC) September 26, 2024 (CC) October 24, 2024 (HC) November 21, 2024</p>

Hernando/Citrus Metropolitan Planning Organization
Office: 1661 Blaise Drive, Brooksville, FL 34601, Phone: (352) 754-4082
[Hernando/Citrus Metropolitan Planning Organization](http://www.hernandocitrusmpo.com)

COMMUNITY TRANSPORTATION FOR DISADVANTAGED REPORT

Hernando County, Florida

Quarterly System Report for Fiscal Period
JULY 1, 2023 THROUGH JUNE 30, 2024

PREPARED FOR:

Hernando County Transportation Disadvantaged Coordinating Board

PREPARED BY:

TRANS HERNANDO

Mid Florida Community Services, Inc.

Phone (352) 799-1510 Fax: (352) 754-9390

INTRODUCTION

Introduction to Hernando County's Transportation Disadvantaged System:

Trans Hernando, a department within Mid Florida Community Services, Inc., operates as the Community Transportation Coordinator (CTC) for the Transportation Disadvantaged program in Hernando County. As the coordinator, Trans Hernando has the responsibilities to provide transportation to all Hernando County residents in a safe and cost effective manner. System priorities, established by members of a Local Coordinating Board, include the provision of transportation county-wide for medical, nutritional, educational, work, and recreational trips, respectively. Services are for senior citizens (over 60), physically or mentally challenged individuals, and economically or transportation disadvantaged general public.

The system utilizes a shared ride multi-load approach with guaranteed arrival times to rider destinations. Because many citizens are wheelchair bound, all service fleet vehicles are equipped and in compliance with American with Disabilities Act (ADA) recognized wheelchair lifts and securement devices. Trans Hernando provides physically challenged individuals equal service, appointment guarantees, and fare box fees.

Fare Box Fees:

Non sponsored clients are required to pay a fare box fee. Individual fare box fee is \$5.00 per one way trip. State assistance for fare box fees are available and can be applied for by individuals to offset financial hardships.

Office Hours:

Office hours are Monday through Friday from 6:00 a.m. to 4:30 p.m. except County recognized holidays.

Service Hours-Transportation Disadvantaged:

Transportation Disadvantaged service hours are Monday thru Friday from 6:00 a.m. to 4:00 p.m. except for county recognized holidays.

Scheduling Hours:

Scheduling is provided by telephone Monday thru Friday, excluding County recognized holidays. by calling (352) 799-1510 between the hours of 8:00 a.m. and 4:30 p.m.

**TRANS HERNANDO
MID FLOIRDA COMMUNITY SERVICES, INC.
QUARTERLY SYSTEM REPORT
FOR FISCAL PERIOD
July 1, 2023 through June 30, 2024**

Month		Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	TOTAL
Work Days		20	23	20										63
Overview of Total Trip Requests	Total incoming calls received	2658	2984	2656										8,298
	Average number calls received per day	133	130	133										132
	Total trip requests received	1329	1492	1328										4,149
	Total cancelled trips	180	347	218										745
	Total ASAP Trips	18	21	28										67
	Total NS trips	19	39	38										96
	Total trip requests provided	1112	1085	1044										3,241
% of Trip Requests Provided		83.7%	72.7%	78.6%										78.1%
% of Trip Requests Cancelled		13.5%	23.3%	16.4%										18.0%
% of No Show Trip Requests		1.4%	2.6%	2.9%										2.3%

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Work Days	20	23	20										63
REASON FOR UNPROVIDED REQUESTS													
% of Trip Requests unable to Provide	1.13%	1.14%	0.60%										1.0%
Same day Request	3	7	3										13
Out-of-county request	6	3	2										11
Stretcher	2	1	0										3
Holiday/Weekend	1	3	0										4
Before 8 a.m./after 3:00 p.m. appointments	3	3	3										9
Total Unprovided	15	17	8										40
TRIP PURPOSE	Medical	716	712	614									2,042
	Nutritional/Shop	197	176	190									563
	Connector	0	0	0									0
	Education	78	80	87									245
	Employment	60	72	106									238
	Other	61	45	47									153
	Total	1,112	1,085	1,044									

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Work Days		20	23	20											63
TRIP TYPE	Elderly (Over 60)	847	809	727											2,383
	Adult	265	276	317											858
	Child (Under 16)	0	0	0											0
	Total	1,112	1,085	1,044											3,241
UNDUPLICATED COUNT	Elderly (Over 60)	129	123	116											239
	Percent %	81.6%	81.5%	80.6%											52.8%
	Adult	29	28	28											85
	Percent %	18.4%	18.5%	19.4%											18.8%
	Child (Under 16)	0	0	0											0
	Percent %	0.0%	0.0%	0.0%											0%
Total	158	151	144											453	
TRIP MODE	AMBI	718	703	666											2,087
	WHLI & SCOI	394	382	378											1,154
	AMBO	0	0	0											0
	Total	1,112	1,085	1,044											3,241
FUNDING SOURCE	TRIP & EQUIP	640	629	581											1,850
	ISD	296	295	283											
	DOEA	176	161	180											517
	Total	1,112	1,085	1,044											3,241
NO SHOW	CTD - T&E	16	29	30											75
	DOEA	3	10	8											21
	Total No Shows	19	39	38											96

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		Work Days	20	23	20										63
OPERATING DATA	Suspended	0	0	0											0
	System Miles	16150	16689	14417											47,256
	Revenue Miles	13858	14086	12554											40,498
	Average System Miles per trip	12.5	13.0	12.0											12
	System Hours	922.32	961.57	784.02											2,668
	Revenue Hours	793.30	818.17	673.08											2,285
	Cost Per Trip	\$26.00	\$26.04	\$25.96											\$26.00
	System Cost per Mile	\$2.06	\$1.98	\$2.13											2.05

COMPLIMENTS/COMPLAINTS

		Month	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	TOTAL
		Work Days	20	23	20	22	19	18	21	20	21	21	22	19	TOTAL
TRANS HERNANDO	COMPLIMENT	Driver	0	0	0										0
		Vehicle	0	0	0										0
		Service	0	0	0										0
		Policy	0	0	0										0
		Other	0	0	0										0
	COMPLAINT	Driver	0	0	0										0
		Vehicle	0	0	0										0
		Service	0	0	0										0
		Policy	0	0	0										0
		Other	0	0	0										0

BREAKDOWNS/ACCIDENTS

		Month	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	TOTAL	
		Work Days	20	23	20	22	19	18	21	20	21	21	22	19	TOTAL	
TRANS HERNANDO	TOWS	0	3	0											3	
	ROAD CALLS	0	0	0											0	
	INCIDENT & ACCIDENTS	CHARGEABLE	0	0	0											0
		NON-CHARGEABLE	0	0	0											0